

Deposit and Withdrawal

Deposit and Withdrawal

These terms and conditions are relevant to all transfers of monetary funds made by clients for depositing or withdrawing money from their trading account. In order to trade and profit, clients are required to deposit money into their trading account, which can be withdrawn from the account. The deposit and withdrawal process is governed by this policy and other applicable terms and conditions. The process of depositing and withdrawing funds from the trading account is simple and straightforward.

Additional conditions

It is important to understand that this policy is not comprehensive and there may be other terms or regulations that apply, particularly in regards to preventing money laundering. It should also be noted that any use of the site and its services is governed by the Terms and Conditions, which Capital Generation (the Company) may modify at any time, according to its own discretion.

Account Funding

You, as our client, are required to deposit all funds from a single source (e.g., one bank account). Prior to commencing trading, you must ensure that the account is in your name and located in your country of residence. To verify the authenticity of a transaction, we require confirmation of the origin of funds that will be used for trading. The client may deposit funds to Sanon Capital using different payment methods as permitted by the Company, from/to the client's account, in any currency (accepted by the Company), and such funds will be converted and managed in the Trading Platform in US Dollars and/or Euro and/or GBP, as determined by the Company, according to an exchange rate set by the Company.

Account Funding Regulations

Clients can deposit funds into our bank account through the following procedure:

- Bank/Wire Transfer, any legitimate crypto wallet, or debit/credit card. After depositing or transferring the amount, clients should confirm the deposit by keeping the pay slip and sending it to our settlement department. Once we receive the payment, we will update the transaction in the daily statement with the corresponding day and time. If clients don't receive the daily statement or can't find the deposit transaction, they should contact their personal manager or our customer support department as soon as possible. Please note that it may take up to 5 business days for the deposited funds via Bank/Wire Transfer to appear on your trading account.
- Please be aware that for efficient processing of all transactions, your personal

manager should oversee them.

- The minimum amount that can be deposited with a credit/debit card is \$250 USD, and there is no maximum limit.
- The Client cannot hold the Company liable for any delay or discrepancies resulting from credit companies, banks, or other financial institutions' rate calculations, commissions, or any other fees.
- The Client guarantees that all funds transferred to the Company are not sourced from any criminal or illegal activity, and are in compliance with all relevant anti-money laundering laws and regulations.
- Failure to comply with this policy may result in inability to deposit funds.

Non-Deposited Funds

Funds that are credited to the Client's account may consist of bonuses, incentives, or other amounts that were not directly deposited by the Client or earned from trading using actual deposited funds (referred to as "Non-Deposited Funds"). It should be noted that unless explicitly agreed upon, Non-Deposited Funds cannot be withdrawn. There may also be technical limitations that result in Non-Deposited Funds being allocated to the Client's account in certain situations (such as to allow for closing of positions or to cover a debt).

In addition, bonuses provided by the Company can only be withdrawn once the Client has executed a minimum trading volume that is 25 times the deposit amount and bonus issued (known as the "Minimum Trading Volume").

Withdrawal

According to commonly accepted Anti-Money Laundering (AML) regulations, it is necessary to make withdrawals only through the same bank account or Credit/Debit card used for depositing funds, unless otherwise agreed upon. It is also important to note that withdrawals from the account must be in the same FIAT currency as the deposit. If you use alternative FIAT payment methods for depositing or withdrawing money for trading purposes, additional fees and restrictions may apply. Withdrawals are subject to processing and handling fees, which will be deducted from the withdrawn amount. In some cases, we may execute withdrawals to a different facility than the one used for the deposit, in accordance with AML regulations. Additionally, the Client may be required to provide additional information and documentation for withdrawals.

Withdrawal Procedures

To request a withdrawal, you must follow these steps:

- Access your account via the website.
- Navigate to the client area and open a withdrawal request.
- Complete the withdrawal form.

- Print out the form.
- Sign the printed form.
- To proceed with your withdrawal, you must have submitted and received approval for all compliance documentation. The beneficiary name must match the name of the trading account, and funds cannot be transferred to a third party. Any repayment of funds via wire transfer will be made in the same currency and to the same account/credit card used for the original transfer, unless the Company decides otherwise. The Company will not be responsible for any delays or differences in rates or commissions caused by credit companies, banks, or other financial institutions.
- When a client requests a withdrawal, the financial department will supervise the process and require identification documents for processing. The Company may cancel a withdrawal if the remaining funds in the trading account are not sufficient to secure open positions, according to the Company's discretion. The Company is not responsible for any withdrawal delays caused by third-party policies or force majeure events beyond the Company's control.

Withdrawal processing time

The duration of the withdrawal process may vary, typically taking up to five business days to reach your Credit/Debit card or bank account that was used to deposit funds. However, withdrawals to bank accounts may take longer due to additional security measures. The withdrawal request will generally be processed within 4-7 business days, but to avoid any delays, please review the information carefully before submitting the request. Please note that we cannot be held responsible for errors or inaccuracies made by the account holder. We do not monitor nor take responsibility for the internal procedures of the client's Credit/Debit Card Company or bank. The client must independently follow up with their respective credit card or bank.

Once we have debited the funds from our account, your Credit/Debit card merchant will release the funds to your account. It may take up to 5 business days or more for the funds to appear in your Credit/Debit card account balance, depending on your card's billing cycle. If you do not have online access to your Credit/Debit card account, the transaction should appear on your next billing statement(s). Please note that we are not obligated to any timeframe and any additional charges imposed by third parties will be deducted from the deposit or withdrawal, as applicable.

Fees and Additional Charges

If the bank that receives your funds uses an intermediary bank, you may be charged additional fees by the intermediary bank. These fees are typically applied for transmitting the wire to your bank. We have no control over these additional fees and are not involved in them. Please contact your financial institution for more information. The Company does not charge any fees for deposits made by Credit Card or Wire Transfer. Any fees that clients incur will be charged by their own banks.

According to the working regulations, your trading account may be charged an inactivity fee. Commissions will be deducted from your account balance every month, unless you resume trading or your balance reaches zero.

Bonus Funds

The Company provides various reward features to attract new or existing clients, including contests, welcome bonuses, and awards. Such bonuses and trading credits are part of the Company's promotional programs, which are subject to changes in terms and conditions from time to time. If the Company suspects any fraudulent activity or breach of the Company's terms and conditions by the Client, bonuses and profits that are based on bonus credit will be forfeited, and funds can only be withdrawn after meeting all the stipulations.

Once a trading bonus has been credited to a client's account, it cannot be removed, and all trading bonuses are considered final. The client must comply with all the terms and conditions associated with bonus rewards to ensure that they are eligible for withdrawal of funds.

Credit / Debit card transactions

If you choose to deposit funds with a Credit/Debit card into an account with a currency other than USD, the deposited amount will be charged to your card and converted to the applicable exchange rates. Additionally, there may be extra fees applied to your credit card, which could result in a discrepancy between the deposited amount and the amount charged on your card.

Customers must acknowledge and accept these small differences and should not attempt to dispute them. If you have deposited funds using a Credit/Debit card, made online trades, and now wish to withdraw your winnings, you must use the same Credit/Debit card. Withdrawals using a Credit/Debit card are limited to an amount equal to or less than the amount deposited using the same card.

Currency

Your account may consist of various fiat currencies, which will be subject to the following conditions:

- Payments can be made into the account in different fiat currencies, and any payments due to or from us, as well as any net balances on the account, will be reported by us in the respective currency.
- If the client sends funds in a fiat currency other than their account's currency, we will apply an exchange rate of our choosing.
- Generally, we will settle trades or perform any required setoffs and deductions in the relevant fiat currency where the account has that currency ledger. However, if the balance in that currency is insufficient, we may settle trades in any fiat currency using the available exchange rate.

If you need any help or have any doubts or inquiries, feel free to reach out to us for assistance or further explanation.